



CASE VOLUME DATA

Total Intakes: **16,967** Total Cases Opened/Served: **7,221** (43%) Total Cases Not Served: **9,746** (57%)

Total Number of Cases Handled: **8,904**

Total Number of Cases Closed: **7,364**

Total Number of Cases Remaining Open: **1,540**

Closed Cases - Level of Service

	Brief Service	Extended Service	Total
Total	6,062 82%	1,302 18%	7,364 100%

Case Types-Cases Handled	Total
Consumer-Not FCL	2,815 32%
Consumer-Foreclosure	613 7%
Consumer Subtotal	3,428 38%
Family	1,887 21%
Family Subtotal	1,887 21%
HEWII-Education	216 2%
HEWII-Employment/Work	935 11%
HEWII-Immigration	249 3%
HEWII-Public Benefits/Health	161 2%
HEWII-Public Benefits/Income Maintenance	305 3%
HEWII Subtotal	1,866 21%
Housing	1,409 16%
Housing Subtotal	1,409 16%
Others	314 4%
Others Subtotal	314 4%
Total	8,904 100%

CASE STAFFING

Total Number of Staff Attorneys Handling Cases: **46**

Total Number of Volunteer Attorneys Handling Cases: **572**

	Handled by Staff	Handled by VLP Attorneys	Total
Total	7,318 82%	1,586 18%	8,904 100%

Closed Staff Cases

	Brief Service	Extended Service	Total
Total	4,909 82%	1,110 18%	6,019 100%

Closed VLP Cases

	Brief Service	Extended Service	Total
Total	1,153 86%	192 14%	1,345 100%

Case Data for General Legal Services - 1/1/2013 to 12/31/2013

CLIENT DATA
Cases Handled

Total Number of Persons Helped: **22,144**

Number of Adults Helped: **12,680**

Number of Children Helped: **9,466**

Gender

	Female	Male	Orgs
Total	6,120 68.7%	2,782 31.2%	2 0.0%

Age

	0-17	18-34	35-54	55-59	60+	Blank
Total	46 0.5%	2,746 30.8%	4,000 44.9%	881 9.9%	1,230 13.8%	1 0.0%

Ethnicity

	Asian, Pacific Islander	Black	Hispanic	Multiracial	Native American	Other	White	
Total	2 0.0%	32 0.4%	5,161 58.0%	690 7.7%	54 0.6%	12 0.1%	76 0.9%	2,877 32.3%

Language

	English	Spanish	Others
Total	8,403 94.4%	399 4.5%	102 1.1%

Client County

	Ashtabula	Geauga	Cuyahoga	Lake	Lorain	Others
Total	383 4.3%	96 1.1%	6,992 78.5%	490 5.5%	841 9.4%	102 1.1%

Marital Status

	Single/ Widowed	Divorced/ Separated	Married	Blank
Total	4,723 53.0%	2,897 32.5%	1,267 14.2%	17 0.2%

Children in Household

	No Children	Children	Blank
Total	4,627 52.0%	4,276 48.0%	1 0.0%

Income

	No Income	Up to \$9,999	\$10,000- \$24,999	\$25,000- \$49,999	\$50,000 +	Blank
Total	1,240 13.9%	2,389 26.8%	4,021 45.2%	1,165 13.1%	84 0.9%	5 0.1%

Poverty Ranges

	0 - 75%	75.01% - 125%	125.01% - 200%	200.01% - 250%	250.01% +	Blank
Total	4,156 46.7%	2,755 30.9%	1,771 19.9%	169 1.9%	52 0.6%	1 0.0%

Case Data for General Legal Services - 1/1/2013 to 12/31/2013

SELECT OUTCOMES

Closed Cases

Increased Safety

Increased Safety: Yes	277	98.9%
Increased Safety: No	3	1.1%
Unique Clients	277	

Foreclosures Prevented

FCL Prevented: Yes	145	75.5%
FCL Prevented: No	47	24.5%
Unique Clients	192	

Evictions Prevented

Evictions Prevented: Yes	165	98.2%
Evictions Prevented: No	3	1.8%
Unique Clients	168	

Secured Subsidized Housing

Subsidized Housing: Yes	163	96.4%
Subsidized Housing: No	6	3.6%
Unique Clients	169	

Secured Access to Health Insurance

Health Ins. Access: Yes	114	95.8%
Health Ins. Access: No	5	4.2%
Unique Clients	118	

Education Barriers Removed

Barriers Removed: Yes	117	85.4%
Barriers Removed: No	20	14.6%
Unique Clients	118	

Assets

Had Legal Aid not been Involved:	Actual at Time of Close:	Change
\$789,573	\$14,787,218	\$13,997,645
Cases Reporting: 427	Cases Reporting: 432	Average per Case: \$32,381
Average per Case: \$1,849	Average per Case: \$34,230	

Debt

Had Legal Aid not been Involved:	Actual at Time of Close	Change
\$12,841,719	\$2,053,144	(\$10,788,575)
Cases Reporting: 464	Cases Reporting: 458	Average per Case: (\$23,193)
Average per Case: \$27,676	Average per Case: \$4,483	

Monthly Income

Had Legal Aid not been Involved:	Actual at Time of Close	Change
\$290,756	\$734,156	\$443,400
Cases Reporting: 413	Cases Reporting: 413	Average per Case: \$1,074
Average per Case: \$704	Average per Case: \$1,778	Annualized Average: \$12,883