



**CASE VOLUME DATA**

Total Intakes: **2,735**      Total Cases Opened/Served: **1,255** (46%)      Total Cases Not Served: **1,480** (54%)

Total Number of Cases Handled: **1,409**

Total Number of Cases Closed: **1,233**

Total Number of Cases Remaining Open: **176**

Case Types-Cases Handled	Total
61 - Fed. Subsidized Housing	526 37.3%
63 - Private Landlord / Tenant	710 50.4%
64 - Public Housing	166 11.8%
65 - Mobile Homes	5 0.4%
69 - Other Housing	2 0.1%
<b>Total</b>	<b>1,409</b> <b>100%</b>

**Closed Cases - Level of Service**

	Brief Service	Extended Service	Total
Total	<b>1,012</b> <b>82%</b>	<b>221</b> <b>18%</b>	<b>1,233</b> <b>100%</b>

**CASE STAFFING**

Total Number of Staff Attorneys Handling Cases: **25**

Total Number of Volunteer Attorneys Handling Cases: **102**

	Handled by Staff	Handled by VLP Attorneys	Total
Total	<b>1,272</b> <b>90%</b>	<b>137</b> <b>10%</b>	<b>1,409</b> <b>100%</b>

Closed Staff Cases			
	Brief Service	Extended Service	Total
Total	<b>924</b> <b>82%</b>	<b>200</b> <b>18%</b>	<b>1,124</b> <b>100%</b>

Closed VLP Cases			
	Brief Service	Extended Service	Total
Total	<b>88</b> <b>81%</b>	<b>21</b> <b>19%</b>	<b>109</b> <b>100%</b>

## Housing Case Data - 1/1/2013 to 12/31/2013

### CLIENT DATA Cases Handled

Total Number of Persons Helped: **3,694**

Number of Adults Helped: **1,969**

Number of Children Helped: **1,725**

#### *Gender*

	Female	Male	Orgs
<b>Total</b>	1,050 74.5%	358 25.4%	1 0.1%

#### *Age*

	0-17	18-34	35-54	55-59	60+
<b>Total</b>	3 0.2%	448 31.8%	638 45.3%	141 10.0%	179 12.7%

#### *Ethnicity*

	Asian, Pacific Islander	Black	Hispanic	Multiracial	Native American	Other	White
<b>Total</b>	3 0.2%	967 68.6%	72 5.1%	10 0.7%	2 0.1%	5 0.4%	350 24.8%

#### *Language*

	English	Spanish	Others
<b>Total</b>	1,363 96.7%	37 2.6%	9 0.6%

#### *Client County*

	Ashtabula	Geauga	Cuyahoga	Lake	Lorain	Others
<b>Total</b>	37 2.6%	7 0.5%	1,178 83.6%	60 4.3%	123 8.7%	4 0.3%

#### *Marital Status*

	Single/ Widowed	Divorced/ Separated	Married	Blank
<b>Total</b>	935 66.4%	327 23.2%	145 10.3%	2 0.1%

#### *Children in Household*

	No Children	Children
<b>Total</b>	665 47.2%	744 52.8%

#### *Income*

	No Income	Up to \$9,999	\$10,000- \$24,999	\$25,000- \$49,999	\$50,000 +
<b>Total</b>	220 15.6%	500 35.5%	563 40.0%	122 8.7%	4 0.3%

#### *Poverty Ranges*

	0 - 75%	75.01% - 125%	125.01% - 200%	200.01% - 250%	250.01% +
<b>Total</b>	843 59.8%	387 27.5%	166 11.8%	9 0.6%	4 0.3%

**Housing Case Data - 1/1/2013 to 12/31/2013**

**SELECT OUTCOMES**

Closed Cases

Evictions Prevented			Secured Time to Move (30+ days)		
Evictions Prevented: Yes	164	98.2%	Secured Time to Move: Yes	20	95.2%
Evictions Prevented: No	3	1.8%	Secured Time to Move: No	1	4.8%
Unique Clients	167		Unique Clients	21	

Secured Subsidized Housing			Reduced Rent/Fee		
Subsidized Housing: Yes	163	96.4%	Reduced Rent/Fee: Yes	21	100.0%
Subsidized Housing: No	6	3.6%	Reduced Rent/Fee: No	0	0.0%
Unique Clients	169		Unique Clients	21	

Remedied Defective Conditions			Obtained Monetary Relief		
Remedied Defects: Yes	3	100.0%	Monetary Relief: Yes	14	100.0%
Remedied Defects: No	0	0.0%	Monetary Relief: No	0	0.0%
Unique Clients	3		Unique Clients	14	

**Assets**

Had Legal Aid not been Involved:	Actual at Time of Close:	Change
<b>\$150</b>	<b>\$3,543</b>	<b>\$3,393</b>
Cases Reporting: 39	Cases Reporting: 39	Average per Case: \$87
Average per Case: \$4	Average per Case: \$91	

**Debt**

Had Legal Aid not been Involved:	Actual at Time of Close	Change
<b>\$131,556</b>	<b>\$21,495</b>	<b>(\$110,061)</b>
Cases Reporting: 72	Cases Reporting: 74	Average per Case: (\$1,537)
Average per Case: \$1,827	Average per Case: \$290	

**Monthly Income**

Had Legal Aid not been Involved:	Actual at Time of Close	Change
<b>\$79,362</b>	<b>\$132,527</b>	<b>\$53,165</b>
Cases Reporting: 109	Cases Reporting: 109	Average per Case: \$488
Average per Case: \$728	Average per Case: \$1,216	Annualized Average: \$5,853