



DETAILED OUTCOMES REPORT Firm Wide

Beginning: January 01, 2013
 Ending: December 31, 2013

CONSUMER and FINANCE

	Yes		No		N/A		Null		Total	Success Rate
0.01 Obtained monetary claim?	3	2.19%	2	1.46%	130	94.89%	2	1.46%	137	60.00%
0.02 Reduced/avoided debt?	124	90.51%	1	0.73%	10	7.30%	2	1.46%	137	99.20%
0.03 Reduced/avoided garnishment/attachment?	83	60.58%	1	0.73%	51	37.23%	2	1.46%	137	98.81%
0.04 Prevented/reversed repossession?	0	0.00%	2	1.46%	133	97.08%	2	1.46%	137	0.00%
0.05 Avoided arbitration?	2	1.46%	0	0.00%	133	97.08%	2	1.46%	137	100.00%
0.06 Preserved assets?	101	73.72%	1	0.73%	32	23.36%	3	2.19%	137	99.02%
0.07 Increased assets?	2	1.46%	2	1.46%	131	95.62%	2	1.46%	137	50.00%
0.08 Obtained/restored utilities?	67	48.91%	1	0.73%	67	48.91%	2	1.46%	137	98.53%

Weighted Average Success Rate 97.45%

0.09 Had impact beyond individual client(s)?	0	0.00%	2	1.46%	133	97.08%	2	1.46%	137
0.10 Significant outcome not covered by list?	0	0.00%	2	1.46%	133	97.08%	2	1.46%	137

Financial Outcomes

Assets

Had Legal Aid not been Involved: \$85,200

Actual Assets at Time of Close: \$385,996

Change: \$300,796

Debt

Had Legal Aid not been Involved: \$9,733,167

Actual Debt at Time of Close: \$1,082,194

Change: (\$8,650,973)

Monthly Income

Had Legal Aid not been Involved: \$35,637

Actual Income at Time of Close: \$49,228

Change: \$13,591



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Financial Outcomes

Assets

Had Legal Aid not been Involved: \$0	Actual Assets at Time of Close: \$0	Change: \$0
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Debt

Had Legal Aid not been Involved: \$0	Actual Debt at Time of Close: \$0	Change: \$0
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Monthly Income

Had Legal Aid not been Involved: \$0	Actual Income at Time of Close:\$0	Change: \$0
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EMPLOYMENT

	Yes		No		N/A		Null		Total	Success Rate
20.01 Increased income?	1	1.72%	2	3.45%	53	91.38%	2	3.45%	58	33.33%
20.02 Maintained income?	1	1.72%	0	0.00%	55	94.83%	2	3.45%	58	100.00%
20.03 Removed barriers to employment?	1	1.72%	0	0.00%	55	94.83%	2	3.45%	58	100.00%
20.04 Obtained monetary claim?	18	31.03%	1	1.72%	38	65.52%	1	1.72%	58	94.74%
20.05 Reduced/avoided debt?	33	56.90%	1	1.72%	22	37.93%	2	3.45%	58	97.06%
20.06 Reduced/avoided garnishment/attachment?	9	15.52%	1	1.72%	46	79.31%	2	3.45%	58	90.00%
20.09 Taxpayer brought into filing compliance?	29	55.77%	0	0.00%	23	44.23%	0	0.00%	52	100.00%
20.10 Taxpayer brought into collection compliance?	26	50.00%	0	0.00%	26	50.00%	0	0.00%	52	100.00%
Weighted Average Success Rate 95.93%										
20.07 Had impact beyond individual client(s)?	0	0.00%	4	6.90%	52	89.66%	2	3.45%	58	
20.08 Significant outcome not covered by list?	0	0.00%	2	3.45%	54	93.10%	2	3.45%	58	

Financial Outcomes

Assets

Had Legal Aid not been Involved \$9,845 Actual Assets at Time of Close: \$166,861 Change: \$157,016

Debt

Had Legal Aid not been Involved \$379,724 Actual Debt at Time of Close: \$80,367 Change: (\$299,357)

Monthly Income

Had Legal Aid not be Involved: \$30,510 Actual Income at Time of Close: \$56,727 Change: \$26,217

20.87 | Total amount of dollars refunded in cash to taxpayer: \$72,467

20.88 | Total decrease in corrected tax liabilities (but not below zero for any taxpayer): \$324,487



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FAMILY

	Yes		No		N/A		Null		Total	Success Rate
30.01 Secured/retained safety for client?	231	63.81%	0	0.00%	131	36.19%	0	0.00%	362	100.00%
30.02 Eliminated/reduced risk to child?	186	51.38%	2	0.55%	174	48.07%	0	0.00%	362	98.94%
30.03 Secured order of protection?	72	19.89%	1	0.28%	289	79.83%	0	0.00%	362	98.63%
30.04 Secured/retained shelter for client?	162	44.75%	2	0.55%	198	54.70%	0	0.00%	362	98.78%
30.05 Secured/retained child support?	140	38.67%	2	0.55%	220	60.77%	0	0.00%	362	98.59%
30.06 Secured/retained spousal support?	21	5.80%	3	0.83%	338	93.37%	0	0.00%	362	87.50%
30.07 Secured pension/retirement benefits?	40	11.05%	1	0.28%	321	88.67%	0	0.00%	362	97.56%
30.08 Secured health insurance benefits?	83	22.93%	1	0.28%	277	76.52%	1	0.28%	362	98.81%
30.09 Secured/retained assets?	145	40.06%	1	0.28%	216	59.67%	0	0.00%	362	99.32%
30.10 Reduced debt?	59	16.30%	1	0.28%	302	83.43%	0	0.00%	362	98.33%
30.11 Minimized support paid by client?	6	1.66%	1	0.28%	355	98.07%	0	0.00%	362	85.71%
30.12 Retained/established parental rights?	172	47.51%	1	0.28%	189	52.21%	0	0.00%	362	99.42%
30.13 Removed barrier to education?	12	3.31%	1	0.28%	349	96.41%	0	0.00%	362	92.31%
30.14 Parties reconciled?	28	7.73%	26	7.18%	308	85.08%	0	0.00%	362	51.85%
Weighted Average Success Rate 96.93%										
30.15 Had impact beyond individual client(s)?	1	0.28%	4	1.10%	357	98.62%	0	0.00%	362	
30.16 Significant outcome not covered by list?	28	7.73%	3	0.83%	331	91.44%	0	0.00%	362	



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FAMILY

Financial Outcomes

Assets

Had Legal Aid not been Involved:\$331,368

Actual Assets at Time of Close: \$831,838

Change: \$500,470

Debt

Had Legal Aid not been Involved:\$331,362

Actual Debt at Time of Close: \$124,337

Change: (\$207,025)

Monthly Income

Had Legal Aid not been Involved:\$119,962

Actual Income at Time of Close:\$456,098

Change: \$336,136



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FORECLOSURE

	Yes		No		N/A		Null		Total	Success Rate
60.20 Default Judgment averted?	227	50.22%	3	0.66%	12	2.65%	210	46.46%	452	98.70%
60.23 Extended client's stay in home?	230	51.00%	3	0.67%	8	1.77%	210	46.56%	451	98.71%
60.16 Foreclosure prevented and saved home?	145	32.08%	47	10.40%	49	10.84%	211	46.68%	452	75.52%
60.17 Reduced fees, arrearages or penalties?	58	12.83%	86	19.03%	96	21.24%	212	46.90%	452	40.28%
60.18 Lowered and/or fixed rate of interest?	51	11.28%	93	20.58%	97	21.46%	211	46.68%	452	35.42%
60.19 Reduced principal?	18	3.98%	125	27.65%	97	21.46%	212	46.90%	452	12.59%
Weighted Average Success Rate 67.13%										
60.21 Had impact beyond individual client(s)?	3	0.66%	133	29.42%	105	23.23%	211	46.68%	452	
60.22 Significant outcome not covered by list?	20	4.42%	120	26.55%	100	22.12%	212	46.90%	452	

Financial Outcomes

Assets

Had Legal Aid not been Involved: \$362,900

Actual Assets at Time of Close: \$13,359,610

Change: \$12,996,710

Debt

Had Legal Aid not been Involved: \$1,968,579

Actual Debt at Time of Close: \$693,555

Change: (\$1,275,024)

Monthly Income

Had Legal Aid not been Involved: \$0

Actual Income at Time of Close: \$0

Change: \$0



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HEALTH

	Yes		No		N/A		Null		Total	Success Rate
50.01 Increased medical coverage?	17	44.74%	3	7.89%	18	47.37%	0	0.00%	38	85.00%
50.02 Maintained medical coverage?	14	36.84%	1	2.63%	23	60.53%	0	0.00%	38	93.33%
50.03 Obtained monetary claim?	2	5.26%	3	7.89%	33	86.84%	0	0.00%	38	40.00%
50.04 Reduced/avoided debt?	1	2.63%	3	7.89%	34	89.47%	0	0.00%	38	25.00%

Weighted Average Success Rate 77.27%

50.05 Had impact beyond individual client(s)?	0	0.00%	19	50.00%	19	50.00%	0	0.00%	38
50.06 Significant outcome not covered by list?	5	13.16%	14	36.84%	19	50.00%	0	0.00%	38

Financial Outcomes

Assets

Had Legal Aid not been Involved:\$110 Actual Assets at Time of Close: \$4,341 Change: \$4,231

Debt

Had Legal Aid not been Involved:\$49,588 Actual Debt at Time of Close: \$3,588 Change: (\$46,000)

Monthly Income

Had Legal Aid not been Involved:\$4,573 Actual Income at Time of Close:\$5,531 Change: \$958



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HOUSING (Not Foreclosure)

	Yes		No		N/A		Null		Total	Success Rate
60.01 Prevented eviction or involuntary move?	164	74.21%	3	1.36%	53	23.98%	1	0.45%	221	98.20%
60.02 Secured time to move (30 days or more)?	20	9.05%	1	0.45%	199	90.05%	1	0.45%	221	95.24%
60.03 Obtained/retained participation in subsidized hsg prog?	163	73.76%	6	2.71%	51	23.08%	1	0.45%	221	96.45%
60.04 Reduced rent/fee?	21	9.50%	0	0.00%	199	90.05%	1	0.45%	221	100.00%
60.05 Obtained/restored utilities?	1	0.45%	0	0.00%	219	99.10%	1	0.45%	221	100.00%
60.06 Remedied lockout?	1	0.45%	0	0.00%	219	99.10%	1	0.45%	221	100.00%
60.07 Recovered personal property?	1	0.45%	0	0.00%	219	99.10%	1	0.45%	221	100.00%
60.08 Recovered security deposit?	8	3.62%	0	0.00%	212	95.93%	1	0.45%	221	100.00%
60.09 Remedied defective conditions?	3	1.36%	0	0.00%	217	98.19%	1	0.45%	221	100.00%
60.10 Secured transfer or relocation?	3	1.36%	0	0.00%	217	98.19%	1	0.45%	221	100.00%
60.11 Remedied discrimination?	1	0.45%	0	0.00%	219	99.10%	1	0.45%	221	100.00%
60.12 Enforced other tenant rights?	13	5.88%	0	0.00%	207	93.67%	1	0.45%	221	100.00%
60.13 Preserve/expand supply of affordable rental hsg?	0	0.00%	0	0.00%	220	99.55%	1	0.45%	221	0.00%
60.14 Obtained monetary relief?	14	6.33%	0	0.00%	206	93.21%	1	0.45%	221	100.00%
60.15 Enforced real property rights?	1	0.45%	0	0.00%	218	98.64%	2	0.90%	221	100.00%
Weighted Average Success Rate 97.64%										
60.21 Had impact beyond individual client(s)?	0	0.00%	0	0.00%	221	100.00%	0	0.00%	221	
60.22 Significant outcome not covered by list?	0	0.00%	0	0.00%	221	100.00%	0	0.00%	221	



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HOUSING (Not Foreclosure)

Financial Outcomes

Assets

Had Legal Aid not been Involved: \$150

Actual Assets at Time of Close: \$3,543

Change: \$3,393

Debt

Had Legal Aid not been Involved: \$131,556

Actual Debt at Time of Close: \$21,495

Change: (\$110,061)

Monthly Income

Had Legal Aid not been Involved:\$79,362

Actual Income at Time of Close: \$132,527

Change: \$53,165



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INCOME MAINTENANCE

	Yes		No		N/A		Null		Total	Success Rate
70.01 Increased income?	21	31.82%	6	9.09%	39	59.09%	0	0.00%	66	77.78%
70.02 Maintained income?	13	19.70%	8	12.12%	45	68.18%	0	0.00%	66	61.90%
70.03 Obtained monetary claim?	7	10.61%	4	6.06%	55	83.33%	0	0.00%	66	63.64%
70.04 Reduced/avoided debt?	18	27.27%	4	6.06%	44	66.67%	0	0.00%	66	81.82%

Weighted Average Success Rate 72.84%

70.05 Had impact beyond individual client(s)?	0	0.00%	29	43.94%	37	56.06%	0	0.00%	66
70.06 Significant outcome not covered by list?	9	13.64%	22	33.33%	35	53.03%	0	0.00%	66

Financial Outcomes

Assets

Had Legal Aid not been Involved: \$0 Actual Assets at Time of Close: \$35,029 Change: \$35,029

Debt

Had Legal Aid not been Involved: \$117,293 Actual Debt at Time of Close: \$47,608 Change: (\$69,685)

Monthly Income

Had Legal Aid not been Involved: \$18,868 Actual Income at Time of Close: \$32,201 Change: \$13,333



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INDIVIDUAL RIGHTS

	Yes		No		N/A		Null		Total	Success Rate
80.01 Removed barrier to education?	15	36.59%	0	0.00%	26	63.41%	0	0.00%	41	100.00%
80.02 Removed barrier to employment?	22	53.66%	0	0.00%	19	46.34%	0	0.00%	41	100.00%
80.03 Secured safety:DV, crime, human trafficking survivor'	17	41.46%	0	0.00%	24	58.54%	0	0.00%	41	100.00%
80.04 Avoided deportation?	6	14.63%	0	0.00%	35	85.37%	0	0.00%	41	100.00%
80.05 Obtained release from custody?	1	2.44%	0	0.00%	40	97.56%	0	0.00%	41	100.00%
80.06 Obtained/improved legal immigrant status?	33	80.49%	2	4.88%	6	14.63%	0	0.00%	41	94.29%
80.07 Improved access for people with disabilities?	0	0.00%	0	0.00%	41	100.00%	0	0.00%	41	0.00%

Weighted Average Success Rate 97.92%

80.08 Had impact beyond individual client(s)?	1	2.44%	0	0.00%	40	97.56%	0	0.00%	41
80.09 Significant outcome not covered by list?	6	14.63%	1	2.44%	34	82.93%	0	0.00%	41

Financial Outcomes

Assets

Had Legal Aid not been Involved: \$0 Actual Assets at Time of Close: \$0 Change: \$0

Debt

Had Legal Aid not been Involved: \$0 Actual Debt at Time of Close: \$0 Change: \$0

Monthly Income

Had Legal Aid not been Involved: \$1,844 Actual Income at Time of Close: \$1,844 Change: \$0



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JUVENILE

	Yes		No		N/A		Null		Total	Success Rate
40.01 Obtained/retained guardianship?	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
40.02 Obtained adoption?	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%
40.03 Prevented/ended guardianship?	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%

Weighted Average Success Rate 0.00%

40.04 Had impact beyond individual client(s)?	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0
40.05 Significant outcome not covered by list?	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0

Financial Outcomes

Assets

Had Legal Aid not been Involved: Actual Assets at Time of Close: Change:

Debt

Had Legal Aid not been Involved: Actual Debt at Time of Close: Change:

Monthly Income

Had Legal Aid not been Involved: Actual Income at Time of Close: Change:



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OVERALL FINANCIAL OUTCOMES Extended Service Cases Only

Assets

Had Legal Aid not been Involved \$789,573	Actual at Time of Close \$14,787,218	Change \$13,997,645
Cases Reporting: 427 Average per Case: \$1,849	Cases Reporting: 432 Average per Case: \$34,230	Average per Case: \$32,381

Debt

Had Legal Aid not been Involved \$12,841,719	Actual at Time of Close \$2,053,144	Change (\$10,788,575)
Cases Reporting: 464 Average per Case: \$27,676	Cases Reporting: 458 Average per Case: \$4,483	Average per Case: (\$23,193)

Monthly Income

Had Legal Aid not been Involved \$290,756	Actual at Time of Close \$734,156	Change \$443,400
Cases Reporting: 413 Average per Case: \$704	Cases Reporting: 413 Average per Case: \$1,778	Average per Case: \$1,074 <i>Annualized Average: \$12,883</i>